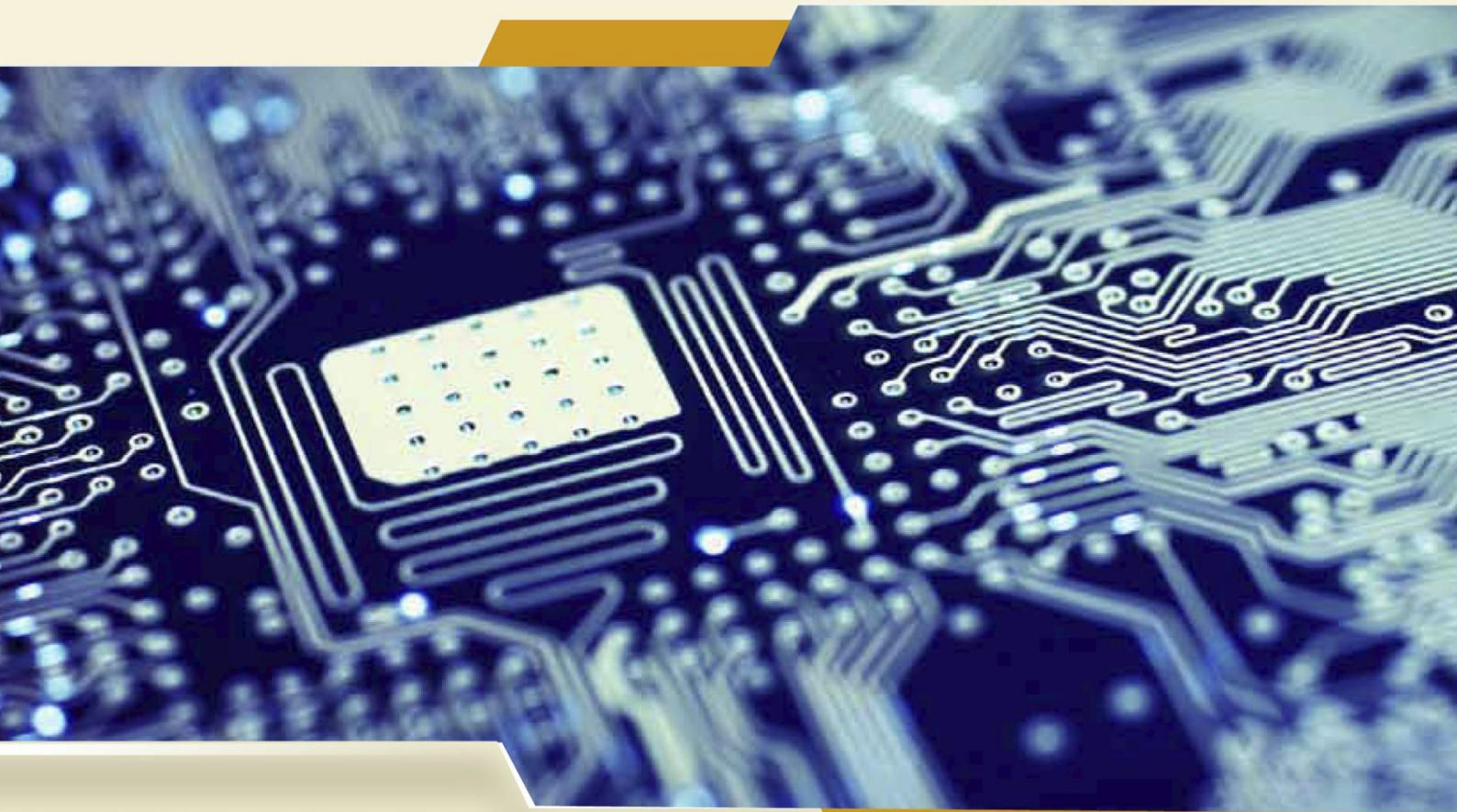




**SMART SOLUTIONS**  
Smart Service Simple Solutions

# IT SOLUTIONS & CONSULTANT

**SMART SERVICES  
SIMPLE SOLUTIONS**



SMART SOLUTIONS COMPANY PROFILE

## COMPANY MISSION, VISION & VALUES:

Competition in the computer market has always been increasing and lately with drastic changes, but the story remains the same: Customers require wider variety, latest technology, faster solutions, lowest prices, highest quality and responsive support.

In order to fulfill all these requirements and make ourselves a remarkable place in the market, we decided to **GET IT DONE** with a different approach.

Mostly, hardware selling companies focus on commercial standards: Best selling prices for high quality appealing products. We do not underestimate the commercial perspective but we think it is **NOT ENOUGH**. What really counts is to use the latest information technology to work for you and ensure you reliable and valuable supplies and this, besides providing you with knowledgeable responsive support by a well trained and experienced team.

Although the company has witnessed significant sales growth in a very short period of time, we believe the real opportunities lay ahead. *Smart Solutions* wants to become your valued business partner, not just another computer supplier.

**At Smart Solutions,**  
our success relies on your happiness.



## NETWORKING:

Smart Solutions Networks provides its customer by multi range of services as follows:

- All Electronic & Network Products Supplement.
- Solutions Design.
- System Integration.
- Consultancy & Optimization Operations.

Smart Solutions has its flexible strategy which adapts with the Customer Plan & Budget. It has a lot of concepts as follows:

- **Turn Key Projects:**

In which Smart Solutions is building up the project from the Scratch starting with Dimensioning, Planning & Design, Site Survey, and Implementation (including HW & SW) up to Maintenance & Upgrade.

- **Exclusive Supplier:**

Smart Solutions can be your Exclusive Supplier (as a Supplement Partner offload searching & dealing with vendors from you) for Network Components, Voice Network Components, and VOIP & Termination Components & Private Customized Software.

- **Exclusive Integrator:**

Also Smart Solutions can integrate for you all kinds of networks on time & on budget applying the quality aspects on the network depending on its design experts.

### **Our main solutions categories are:**

- Network Solutions.
- Network Security
- Wireless Solutions.
- VoIP Solutions.
- Customized Solutions.

## SMART SOLUTIONS offers the following services to their valued partners:

In order to fulfill our client needs we insist to offer a wide and varied range of product and brand including all the respective and well-known brands in the market as an authorized partner or reseller for it, that's allow us to offer a better service and competitive price for these brands in all their ranges (Desktop, workstations, servers, printers, switches, routers, monitors.....)

So please find bellow some of our Business partner



## MAINTENING:

Smart Solutions offer their customers a high quality of service concerning troubleshooting And help disk.

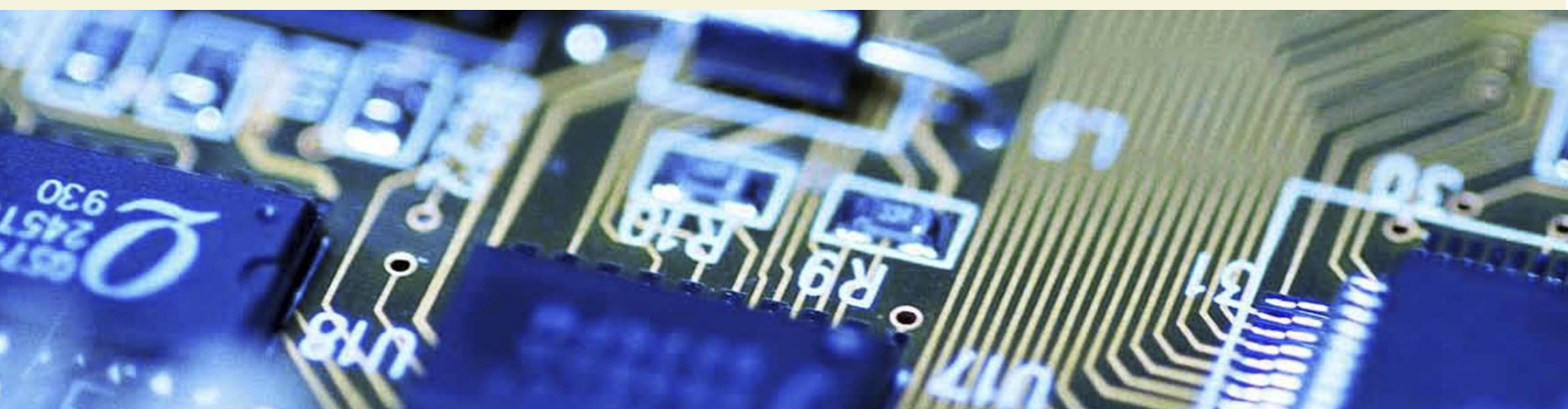
Smart Solutions Technical Staff Provide support to any contracted company's staff on all company supported applications. Troubleshoot computer problems and determine source, and advice on appropriate action. Complete application project-based work.

- **PRIMARY RESPONSIBILITIES**

1. Answer staff questions in person and via phone on all company supported applications.
2. Troubleshoot computer problems.
3. Determine source of computer problems (hardware, software, user access, etc.).
4. Advise staff on appropriate action.
5. Work one-on-one with staff on application projects.
6. Provide recommendations on company application purchases.
7. Document resolutions for future reference.
8. Other duties as assigned.

- **ADDITIONAL RESPONSIBILITIES**

1. Perform hardware and software installations.
2. Provide computer orientation to new company staff.



## WEB DESIGN SOLUTIONS:

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- **Web Design:**

Our customized web design solutions blend designing concepts with innovative ideas. A quality website ensures a prominent presence in the online business industry.

- **Web Programming:**

Our web programming services include programming languages like ASP.NET, PHP, java etc. We also offer programming services for dynamic websites using backend database servers (MySQL, SQLServer, and Oracle).

- **Graphic Design:**

Our graphic design service includes brochure design, corporate identity design, logo design And other kind of graphic design services at a competitive rate.

- **Flash Design:**

We are offering various types of flash design services such as flash banner design, flash intro design, and other kind of flash services at an affordable rate.

- **SEO Services:**

Search Engine Optimization (SEO) is essential to fetch top ranks for your website on search engines.



## PARTS OF OUR CLIENTS:





**SMART SOLUTIONS**

Smart Service Simple Solutions

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